

On- Target Solutions to Problem Employees

October 13, 2017 • 8 a.m. – 5 p.m.
 115 Business Loop 70 West *Room 148
 Columbia, Missouri 65203
 For more information, contact MorrillR@missouri.edu

**CONTINUING EDUCATION CREDIT
 HOURS TO BE DETERMINED**

8 hours total

This one day course is designed for all law enforcement professionals from chief executive officer to first-line supervisors that manage employees. Problem employees can cause problems and wreak havoc within their organizations. Left unaddressed, problem employees are often allowed to infect the organization without providing value.

This upbeat and interactive course provides real world, successful examples on how to deal with different types of problem employees. Every law enforcement agency struggles with employees that are insubordinate, lazy, abuse sick time, display negative attitudes, and commit misconduct. Many law enforcement executives and supervisors are ill equipped to deal with these problems other than with traditional discipline. On-Target Solutions to Problem Employees provides the law enforcement professional with the knowledge and tools necessary to deal with all types of problem employees. **This course will influence participants' opinions and attitudes and provide specific and proven ways how to handle problem employees!**

Topics:

- Defining the problem employee
- The organizational or supervisory role and the cause of the problem employee
- Morale in this department horrible!
- Understanding if the employee is a problem or troubled
- Preventing employees from becoming problems
- The role of positive discipline in shaping employees
- The impact of negative discipline
- The concept of dynamic counseling session
- The power of expectation
- Handling morale killers in your organization

Instructor: Greg Anderson is an experienced police supervisor / administrator with his current role as the Chief of Police in Oak Forest, Illinois.

Registration fee: \$175 affirmative action/equal opportunity institution

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Solutions to Problem Employees

October 13, 2017 • Columbia, MO • \$175

Name:	Title:
Agency:	Agency phone:
Agency address:	
Social Security number:	Date of birth:
Home address:	
Email address:	Cell Phone:

Payment type: <i>(check one)</i>	Payment enclosed	Credit Card	Invoice department	Mail in payment before the start of class
	To pay with a credit card, please call the office			573-882-6021*After registration has been submitted
	Visa	MasterCard	Discover	POST Officer #

Make checks payable to University of Missouri, and mail to: Law Enforcement Training Institute, 115 Business Loop 70 West - Room 143, Columbia MO 65211. Full refunds will be accommodated up to five working days prior to seminars. Cancellations five days before the start of class or no-shows will be subject to a 20-percent service charge regardless of payment type.